

**INSTALL ME App**



# INSTALL ME Application Quick User Guide

This guide is designed to Navigate you through the function, installation and use of INSTALL ME.

**The content of this guide includes:**

First Use

Commissioning a system

App functions



## Overview

Mitsubishi Electric Ireland INSTALL ME app allows Mitsubishi Electric Certified Installers to easily register their Ecodan heat pump installations. With a few simple clicks, both heat pump installers and their customers will receive a Commissioning Certification, as well as a Homeowner Operation Pack with detailed operating instructions on how to use their Ecodan heating system. The app allows Certified Installers to scan QR codes on equipment to help quickly complete the heat pump installation registration process.

## Using the app

### Installing the App

The app will be available on both the App Store and the Google Play Store.

Requires iOS 11.0 or later

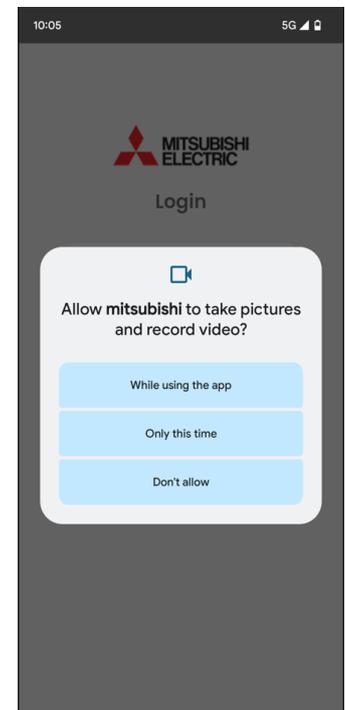
Requires Android 8.0 or later



### First Use

When you open the app for the first time, or after you download future updates, you will be presented with prompts which ask for permission to use your camera. Please select 'While using the app'.

If you deny permission to "Allow Mitsubishi to take pictures and record video?", you will not be able to scan QR codes when commissioning your project.

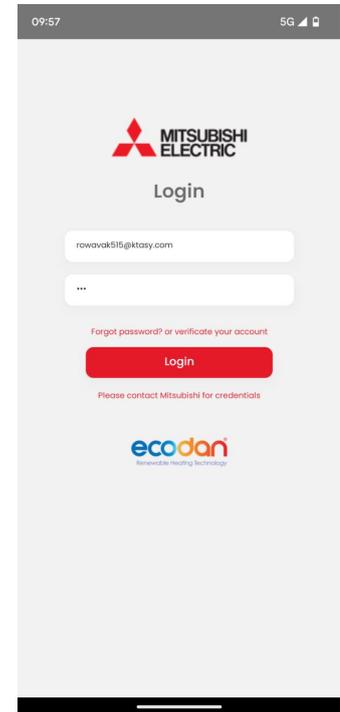


## Initial Sign In

The initial screen is the Login page.

Enter your email address and the password provided by Mitsubishi in the corresponding fields.

If you have not been given a password, please contact [Ecodan.commissioning@meir.mee.com](mailto:Ecodan.commissioning@meir.mee.com).

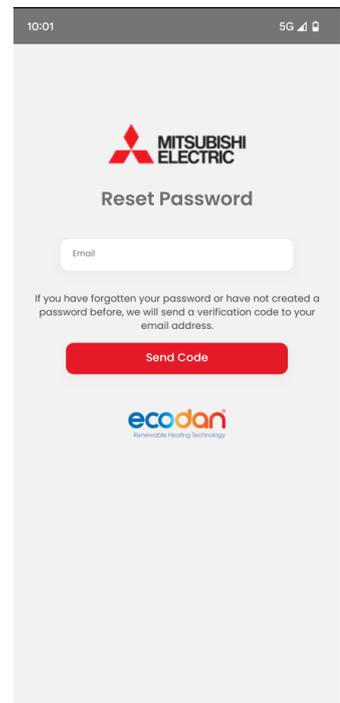


## Forgotten Password

If you have forgotten your password, select the 'Forgot Password' link.

You will then be asked to enter your email address. Enter your email and select 'Send Code'.

A new password link will be sent to your email.



## Main Screen

Once you have successfully logged in, you will be presented with the following screen.

### Settings

To logout of the system select 'Logout'.

Settings also displays the version and connection type for the application.

### Commission a System

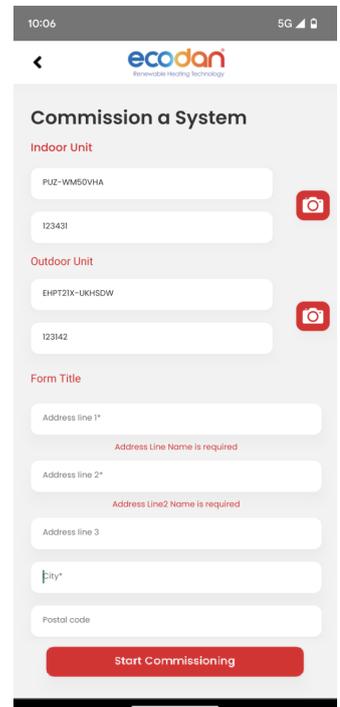
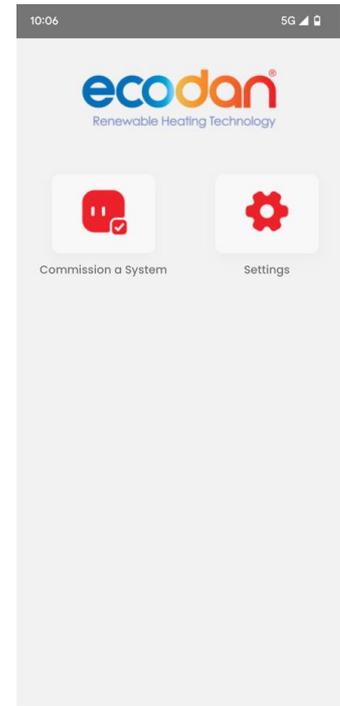
To start commissioning a heat pump system, select the 'Commission a System' icon in your app.

Once you have selected 'Commission a System' you will be presented with a screen which requests the following information:

Indoor Unit model and serial number  
Outdoor Unit model and serial number  
Homeowner name (if known)  
Address line 1  
Address line 2  
Address line 3 City  
Eircode/ Postcode

Homeowner email address  
Homeowner phone number

**Please fill in as much detail as possible.**

A screenshot of the 'Commission a System' form in the ecodan mobile application. The form is titled 'Commission a System' and is divided into sections. The 'Indoor Unit' section has a text input field containing 'PUZ-WM50VHA' and a camera icon to its right. Below it is a text input field containing '123431'. The 'Outdoor Unit' section has a text input field containing 'EHPT2IX-UKHSDW' and a camera icon to its right. Below it is a text input field containing '123142'. The 'Form Title' section contains three text input fields: 'Address line 1\*' (with a red error message 'Address Line Name is required'), 'Address line 2\*' (with a red error message 'Address Line2 Name is required'), and 'Address line 3'. Below these are two more text input fields: 'City\*' and 'Postal code'. At the bottom of the form is a red button labeled 'Start Commissioning'.

## Model and Serial Numbers

When entering the model and serial numbers for both indoor and outdoor units you have two options:

### Option 1: Manual Entry

Manually type the model and serial number for both the indoor and outdoor units.

Please note that you will need to enter the information exactly as it appears on the name plate. Incorrect information will produce an error message.

### Option 2: Scan QR Code

To the right of the indoor and outdoor unit data fields, there is an icon for a camera.

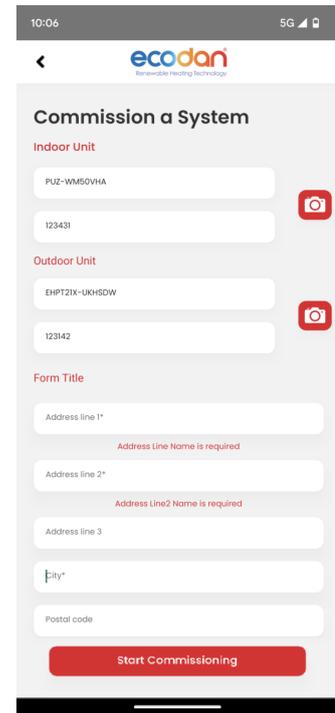
When you select the camera icon, your camera will activate provided you have agreed to allow access during initial setup.

*In conjunction with your camera opening, your phones light will activate (this is to enable you to take pictures in low light conditions).*

Please scan the QR code for the unit, ensuring that you are scanning the correct QR Code.

Scanning an indoor units QR code when in the outdoor units field will create an error message.

If you want to deactivate the camera please select the 'X' button on the screen.



10:06 5G

**ecodan**  
Renewable Heating Technology

**Commission a System**

**Indoor Unit**

PUZ-WM50VHA 

123431

**Outdoor Unit**

EHPT2IX-UKHSDW 

12342

**Form Title**

Address line 1\* Address Line Name is required

Address line 2\* Address Line2 Name is required

Address line 3

City\*

Postal code

**Start Commissioning**



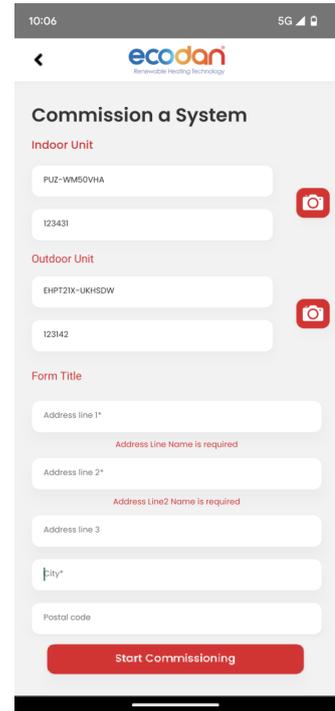
Once you have successfully scanned the QR Code, the fields will auto fill with the information required.

*Your camera will now close and your light will deactivate.*

Please proceed and complete the homeowner details.

*Please note in order to supply your customer with their 'Commissioning Certificate/ Homeowner Guarantee' and their 'Homeowner Pack', you will need to provide an email address.*

*Once all fields have been completed select the 'Start Commissioning' icon.*



## Installation Information

Once you have submitted the information on the previous screen, you will be required to fill in some information regarding the installation.

*These questions are necessary to give us an overview of the how the heat pump was installed and will be controlled.*

*Areas covered regard the:*

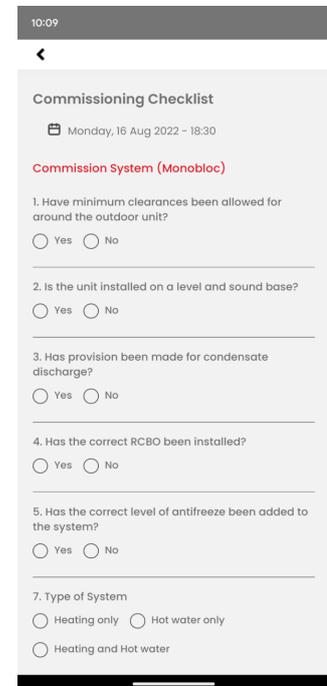
*Indoor Unit*

*Outdoor Unit*

*Distribution System*

*Control System*

*Once you have filled in the installation details, select the 'Submit' button to register your installation.*



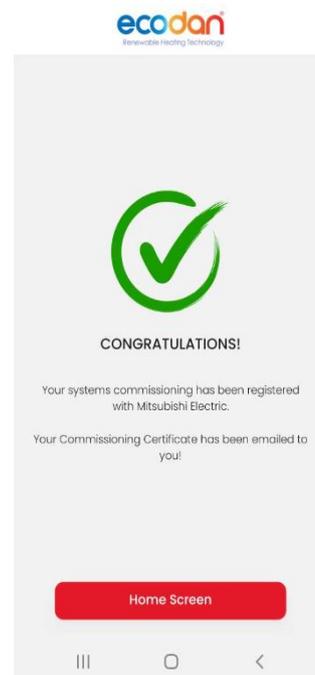
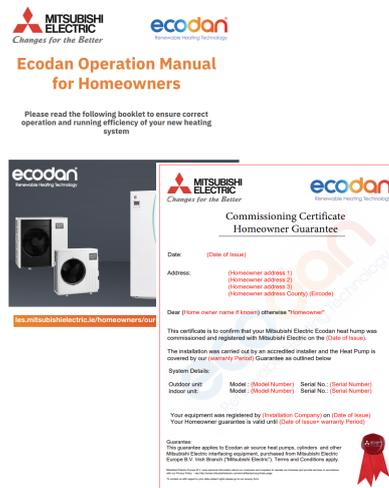
Once you have submitted the information on the previous screen, you will be required to fill in some

You may also choose to send a copy of the 'Commissioning/Guarantee Certificate' directly to the homeowners' email address.

You will be presented with a screen showing your units registration is completed.

**Please retain a copy of these for your records.**

If you need to commission another system select the 'Home Screen' and you will be able to repeat the process for your next system.





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